# PRIVACY POLICY

This Privacy Policy describes our policies on the collection, use and disclosure of your information in connection with your use of our websites, emails, and shop. Louis Fuller Site is a wholly owned subsidiary of Louis Fuller.

Information collected on this Site may be used in the manner described below by Louis Fuller - our images library, design, agents, subsidiaries, trusted partners and affiliates acting on our behalf (collectively, "Louis Fuller"). When used herein, the terms "we", "us" and "our" refer to Louis Fuller. When this Privacy Policy uses the term "personal information," we mean information that identifies a particular individual, such as full name, street address, telephone number or email address, and that information which you have electively provided to us.

We encourage you to review the entire Privacy Policy. Please click on any of the links below to review that particular section.

## **COLLECTION & USE OF PERSONAL INFORMATION**

We may collect the following personal information from you:

Contact information such as name, email address, street address, and phone number, Billing information by way of our Payment Gateway. Demographic information such as address, name and contact information.

We do not use cookies on our site and the information provided by you is not shared, or disclosed to a third party. We use your information to:

Send you requested product or service information
Send information to you as per your request
Fulfill your order
Send you an order confirmation
Respond to customer service requests, questions and concerns
Administer your account
Process information relating to your enquiry
Send you marketing communications
Improve our marketing efforts

To help protect you and others, we monitor use of the Sites, and we use the information we collect, including personal information, to identify fraudulent activities and transactions; prevent abuse of and investigate and/or seek prosecution for any potential threats to or misuse of the Sites; ensure compliance with the applicable terms of service and this privacy policy; investigate violations of or enforce these agreements; and otherwise to protect the rights and property of Louis Fuller Music, its partners, and customers. Monitoring may result in the collection, recording, and analysis of online activity or communications through the Sites. If you do not consent to these conditions, you must discontinue use of the Site.

We will use your information as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

## Social Networks/Online Communities

We enable access to online communities for sharing information such as messages, photos and videos. Please note that we cannot control the actions of others with whom you may choose to share your pages and information. We enable you to post content from some of our Sites to your profile on other social networks. You can access these services from our Sites using Facebook Twitter, or other Open ID providers. These services will authenticate your identity and allow you to post and share certain personal or other information with that site. Please be aware that the privacy policy of that site will apply to any content you provide them in these instances. We do not allow these services to provide any personal information or content back to our Sites or your profile with us unless you agree. To request removal of your personal i nformation from our blog or community forum, contact us here. If we are unable to remove your personal information, we will respond to your request with the applicable reasons.

#### Transactions

You may purchase artists' music or merchandise from our site. This Privacy Policy applies to personal information you provide in connection with any such purchases. We use a secure payment Gateway. Please call us direct if you have any concerns when using our Secure Payment Gateway.

Information Sharing - We will not share your personal information.

You may choose to stop receiving newsletters, updates or marketing emails by following the unsubscribe instructions included in these emails.

If you have previously enabled your computer or mobile device to send us location information, you may be able to opt-out from further allowing us to access such information by changing the settings on your computer or mobile device or by uninstalling the application.

## **Tracking Technologies**

We do not use cookies, or tracking devices on our Website -Your Privacy is important to us. If this happens inadvertently, we apologise in advance, but will not be held accountable.

## Security

The security of your personal information is important to us. When you enter sensitive billing information on our order forms, we encrypt the transmission of that information using secure socket layer technology (SSL). Privacy statement and security practices will apply to your information. We encourage you to read that privacy statement before providing your information.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and after receipt. However, no method of transmission over the Internet or method of electronic storage is 100% secure and we cannot guarantee its absolute security.

To update your billing or shipping information for purchases, please follow the customer service instructions in your order confirmation email.

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#### Additional Information

Links to Other Site(s) – Our Site(s) includes links to other site(s) whose privacy practices may differ from those of Louis Fuller. If you submit personal information to any of those sites, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy of any site you visit.

We do not attempt to collect any personal information from those under the age of 13. If you feel that we have unknowingly collected information from someone under the age of 13, please contact us immediately and this information will be removed.

For more information on how to protect your children online:

Visit www.OnGuardOnline.gov for social networking safety tips for parents and youth.

# Changes To This Policy

By using our Site(s), you agree to the terms of this Policy. We may amend this Privacy Policy at any time and, as such, we encourage you to periodically review this page for the latest information on our privacy practices. If we make a material change to the way in which we collect, use, and/or share your personal information, we will send an email to users who have provided an email address or post a notice on our Site(s) prior to the change becoming effective. Your continued use of the Site(s) after a revised version of this Privacy Policy has been posted will signify your consent to the terms of such revised policy.

# **Privacy Rights**

If you are a California resident, California Civil Code Section 1798.83 provides you the right to receive (a) information identifying any third party(ies) to whom we may have disclosed, within the preceding calendar year, your personal information for that third party's direct marketing purposes; and (b) a description of the categories of personal information disclosed. To obtain such information free of charge, please write to us at the address below, or submit your request here. We respond to these requests within thirty (30) days. Requests that come to us by other means may result in a delayed response.

If you have questions or concerns regarding this Privacy Policy, you should first contact Louis Fuller direct. You can contact us by writing to Louis Fuller . 17 Old Tapleys Hill Road, Glenelg SA 5045, South Australia, Australia.

#### **Our Guarantee**

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by aw to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting, and only if you wish for this to happen.

You may request details of personal information which we hold about you. A small fee may be payable. If you would like a copy of the information held please write to Just Loui – 17 Old Tapleys Hill Road, Glenelg SA 5045.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

# Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Use of cookies | We do not use cookies.

LOUIS @ LOUIS FULLER . COM

## **CONTACT LOUIS FULLER**

T 0428 - 132 - 142

E Online Contact Form

A 17 Old Tapleys Hill Road Glenelg SA 5045

M +61 8 428-132-142

### **REFER ALSO TO:**

. DISCLAIMER

. REFUND POLICY

. TERMS & CONDITIONS

THANK YOU FOR VISITING.

